VESTANO

ETHICAL & MUTUAL AGREEMENT

Ethical guidelines and mutual terms that ensure transparency and mutual trust regarding the services provided by Vestano for supermarkets, hypermarkets, restaurants, and other business enterprises.

Ethical Guidelines & Mutual Terms

The following ethical guidelines and mutual terms ensure transparency and mutual trust regarding the services provided by Vestano for supermarkets, hypermarkets, restaurants, and other business enterprises.

01 Territorial Exclusivity

We (Vestano) solemnly declare that within a radius of 2 kilometers for corporation limits and 5 kilometers for rural limits from any supermarket, hypermarket, or restaurant initiated through us, we will neither start nor encourage anyone else to start a similar competing business.

02 Scope of Exclusivity

The territorial exclusivity mentioned above applies strictly to business operations and consulting services. It does not apply to building structuring, architectural planning, or interior design works.

03 Cross-Collaboration & IT Services

Vestano operates across multiple domains, including social media management, web development, and IT services. Therefore, if clients wish to collaborate with third-party providers for such digital business requirements instead of Vestano, they must discuss it with Vestano, communicate any objections, and reach a mutual understanding.

04 Restriction on Terminated Staff

Clients are strictly prohibited from hiring any staff members who have been terminated or removed from Vestano for any reason, whether under the scope of our agreements or through direct engagement.

05 Non-Poaching of Active Staff

Clients must not attempt to personally influence, entice, or offer employment opportunities to individuals currently working with Vestano. Doing so constitutes a direct violation of our mutual agreement and professional ethics.

06 Communication & Site Officers

Business owners must not directly discuss new ventures, expansions, or new works with site officers under any circumstances. Any new developments must be shared exclusively with the Administration. The Administration holds the sole authority to assign tasks. Avoiding unapproved unilateral decisions will help minimize future losses and miscommunications.

07 Mutual Trust & Transparency

Complete transparency and sincerity must be maintained across all communications and transactions between Vestano and the client. Both parties must endeavor to resolve any misunderstandings through open dialogue.

08 Intellectual Property Rights

All business models, operational strategies, software tools, and designs conceptualized by Vestano remain under Vestano's intellectual property rights. Unauthorized use, replication, or imitation of these assets constitutes a breach of agreement.

09 Data Confidentiality

Both Vestano and the client are strictly bound to maintain absolute confidentiality regarding financial records, business secrets, and any proprietary information shared in the course of operations.

10 Quality Assurance

Vestano is committed to maintaining the highest standards of service quality. Similarly, clients are expected to provide full cooperation and support to ensure the successful execution of services.

11 Timely Decisions

Clients are expected to adhere to and implement instructions and strategic decisions provided by the administration in a timely manner to ensure project success and business growth.

12 Service Modifications & Fees

Any modifications to the structure or fees of Vestano's consulting or IT services shall be implemented only with mutual consent and prior notice.

13 Legal Compliance

Compliance with local government laws, statutory regulations, licensing, taxes, and labor laws associated with running the business remains the sole responsibility of the respective business owner.

14 Dispute Resolution

Any disputes or disagreements arising from this agreement or related services shall be resolved amicably through mutual discussions and settlements prior to pursuing legal avenues.

15 Digital Acceptance & Legal Validity

This agreement is published on the official Vestano website. In the event that a physical paper agreement is not directly signed, the commencement of Vestano's services or consultations shall be deemed as full and legally binding acceptance of the terms outlined in this website agreement.

16 Agreement Amendments

Vestano reserves the right to amend these ethical guidelines in accordance with evolving business needs. Any modifications shall take effect immediately upon being updated on the website.